

Join the HCBS Tenant Focus Group and Make a Real Impact!



About HCBS

Haringey Community Benefit Society (HCBS) is dedicated to addressing housing affordability in the London Borough of Haringey. We provide affordable homes to those who are homeless or at risk of homelessness, nominated by Haringey Council. Since our formation in 2019, when we started with 13 properties, we now manage over 330 homes across Haringey and neighbouring London boroughs, striving to create safe, high-quality communities where people can thrive.

Why Join Our Tenant Focus Group?

Are you passionate about your community? Do you want to use your skills and experiences to influence positive change for all our tenants? At HCBS, we believe in the power of our tenants' voices. By joining our Tenant Focus Group, you can help shape the services and policies that affect your community.

Role Overview

The Tenant Focus Group is designed to gather valuable insights and feedback from tenants on specific topics. This group will meet to discuss and improve services, feed into policies, and contribute to the overall performance of HCBS. Your input will influence decisions and help us better serve our community.

Key Responsibilities

You will need to:

- Attend meetings focused on specific topics or issues relating to HCBS.

- Be able to communicate effectively and constructively and interpret a variety of information.
- Develop effective working relationships with your fellow Tenant Focus Group members.
- Engage in discussions, providing thoughtful and feedback

Personal Specification

Please note that previous experience is not essential. We are looking for a tenant who is comfortable working online and can attend meetings in person. It would be helpful if you have any of the following skills, but not to worry as we will provide training:

- A strong empathy with and commitment to HCBS's social purpose.
- Good interpersonal and communication skills.
- Ready to listen, understand different perspectives, and contribute positively to discussions.
- Willingness to work collaboratively with other group members and HCBS staff.
- Comfortable with reading documents electronically and participating in online or in person meetings.

Commitment

- It is important you can meet the time commitment, which is around 1 to 3 days every three months. This will include attending meetings and reading time, and any training, away days, and other possible events.
- Willing to participate in group discussion and provide constructive feedback about the specific topic.

Eligibility

Before applying, please check your eligibility:

- You must be a tenant named on the tenancy agreement.
- You cannot be in arrears or in breach of any aspects of your tenancy with us.

How to apply

Please visit our official website and complete the [Expression of Interest form](#). The closing date to return the form is **04 April 2025**.

What's next?

If you are shortlisted for the role, further information will be sent out to you, and you'll be invited to an informal interview with the Board Chair and Company Secretary. We will give you 2 – 3 weeks' notice of the date.